## Congratulations! You have successfully logged in to the

# Agency "Live Meeting" Test Page

Session Topic: EIM/ESM Version 4.0

Conference Call #: 1-866-814-5245

Participant Code: 1915819

Start Time: Please see your

invitation from the

EIM/ESM

Implementation Team for

your session date and start time. Thank you.



## Agenda



Part I – How "Live Meeting" Works

Part II – Key Release 4.0 Changes

- Approval and Denial of a Zero Expenditure Payment Request for Commodity (PRC)
- · Reapportioning PRC Feature
- · Retroactive Rate Adjustment Feature
- Reports Update
- Other 4.0 Change Areas

Part III – Wrap-Up and Q&A related to Session Content

## Approval and Denial of a Zero Expenditure PRC

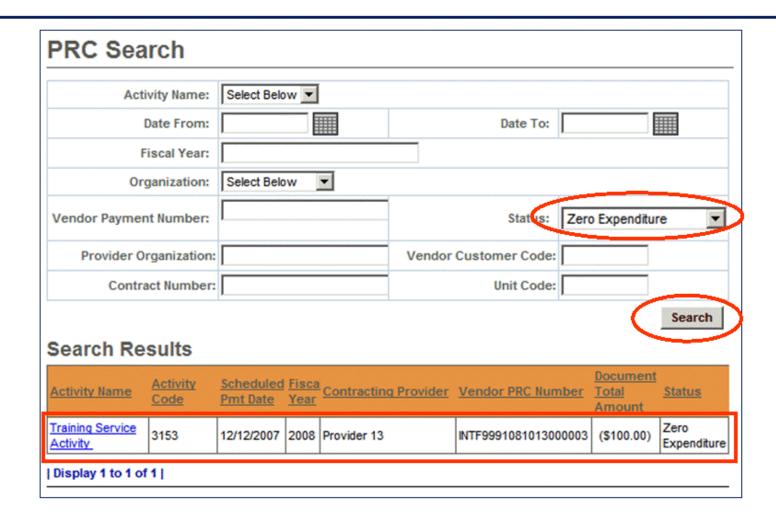




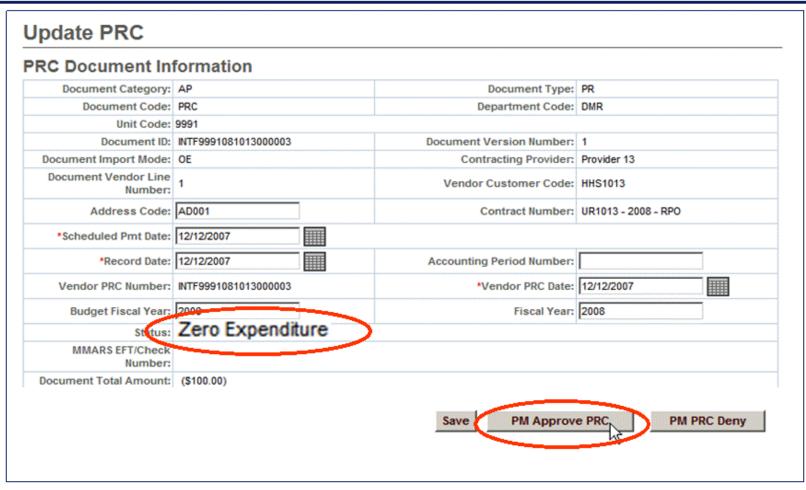
## New process:

- Once R4.0 is deployed, authorized agency staff will need to approve or deny each Zero Expenditure PRC
- The process is identical to the process for approving regular PRCs
- Zero expenditure PRCs result in negative payments (i.e. recouped funds) – without approval, funds will not be recouped.

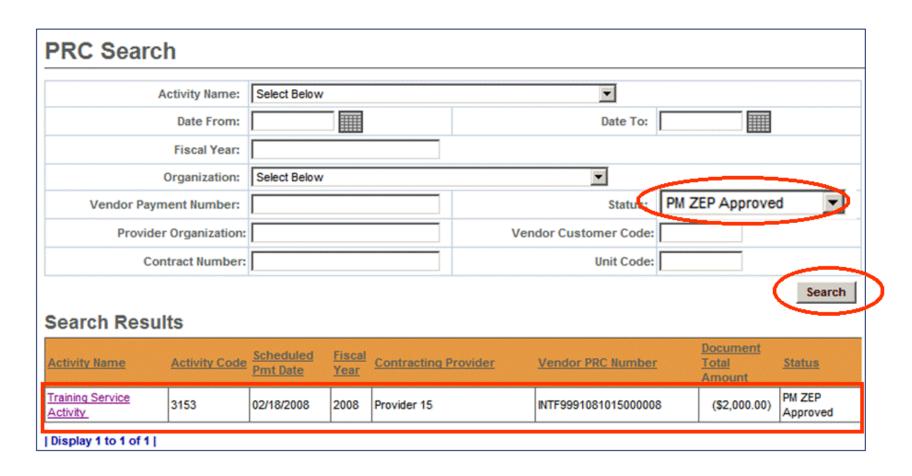














Document Category:	AP	Document Type:	PR				
Document Code:	PRC	Department Code:	DMR				
Unit Code:	9991						
Document ID:	INTF9991081015000008	Document Version Number:	1				
ocument Import Mode:	OE	Contracting Provider:	Provider 15				
Document Vendor Line Number:		Vendor Customer Code:	HHS1015				
Address Code:	AD001	Contract Number:	CRB1015 - 2008 - RPO				
*Scheduled Pmt Date:	02/18/2008						
*Record Date:	02/18/2008	Accounting Period Number:					
Vendor PRC Number:	INTF9991081015000008	*Vendor PRC Date:	02/18/2008				
Budget Fiscal Year:		Fiscal Year:	2008				
Status:	PM ZEP Approved						
MMARS EFT/Check Number:							
-	unting Line Information						
modity Line	Accounting Line	Total Am	ount				
	1	(\$2,000.00)					



## Summary:

Funds cannot be recouped without approval of Zero Expenditure PRCs.

The business process should be adapted to include searching for and approving Zero Expenditure PRCs.

 For the program manager, the new state is Zero Expenditure, as well as PRCReady.

 For the accounting/contract manager, the relevant states are PM ZEP Approved, as well as PM PRC Approved.

## Reapportioning PRC Feature

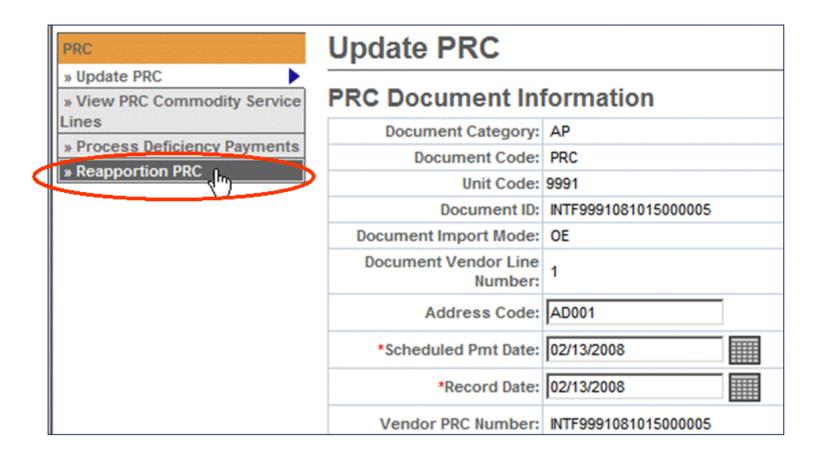




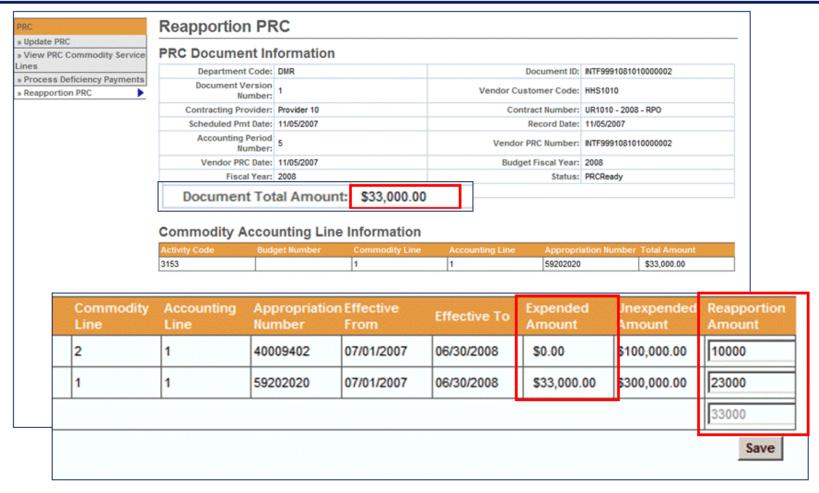
## New functionality:

- Agency staff can adjust amounts debited from different funding lines.
- Reapportionment should be done before PRC approval
- States in which a PRC can be reapportioned include:
  - PRC Ready
  - PM PRC Approved
  - PM PRC Hold
  - -Act PRC Hold













#### Some constraints:

- Funds can not be moved across activities.
- Funds can not be moved across budgets.
- Individual lines can not be taken down to a negative value.
- Negative values may not be entered.



## ReadyPay contracts have additional constraints:

- Ready Pay lines must have at least \$1 left on them
- If taken to zero, a zero expenditure PRC will be created



## Summary:

- After the initial adjudication, funds can be moved between lines on a PRC.
- Reapportionment can be done when PRCs are in the following states:
  - PRC Ready
  - PM PRC Approved
  - PM PRC Hold
  - Accounting PRC Hold
- While individual line amounts change, the PRC total must remain the same.

## Retroactive Rate Adjustment Feature





## New functionality:

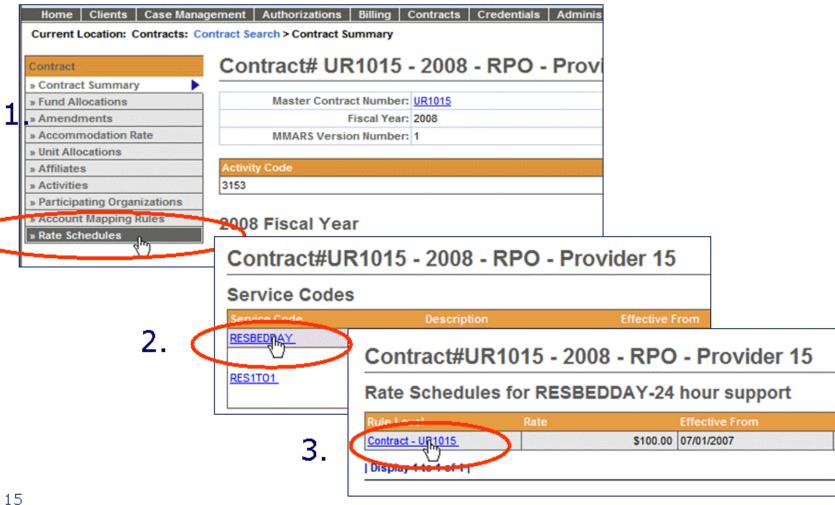
Agency staff will be able to back-date a rate change and re-adjudicate the previously paid services, which results in payment for the rate difference for past services.

#### This is a two part process:

- Adjust the rate schedule, backdating the increased rate.
- Using the retroactive rate adjustment functionality to readjudicate previous claims.

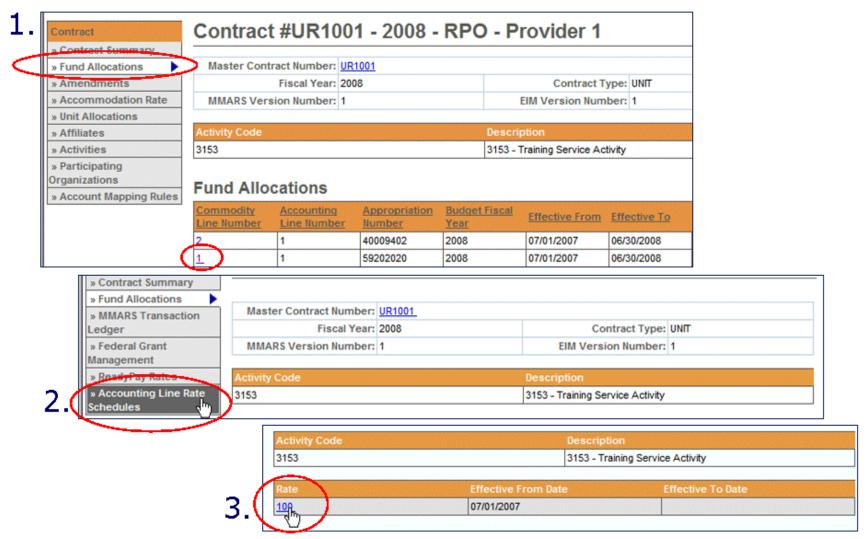
#### Accessing Contract Rate Schedules









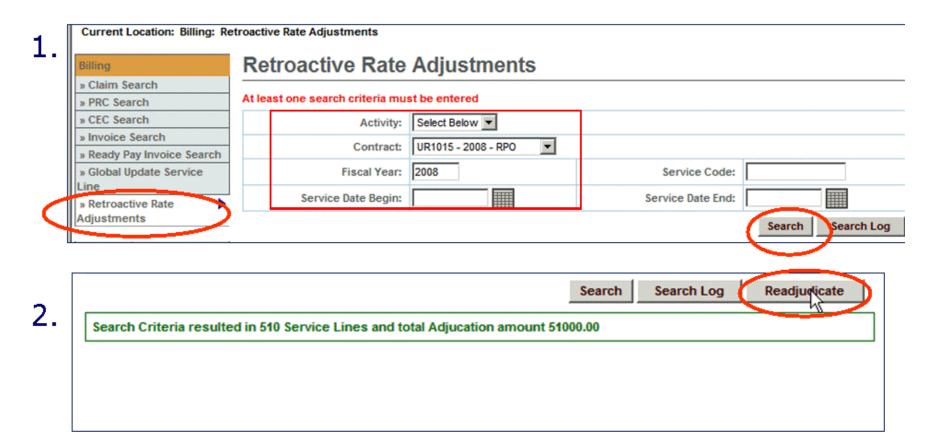




pdate Rate Sche	dule fo	r RESBEDDAY-2	24 hour supp	oort	
Service Code Unit Type:	Days		Service	Code Unit Increment:	1
Rule Level:	Contract		Ide	entifying Information:	
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		***************************************			
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	*Rate:  *Effective From:  Date Created:  Date Changed:	Service Code Unit Type: Days Rule Level: Contract  *Rate: 110.00000  *Effective From: 07/01/2007 Date Created: 02/13/2008	Service Code Unit Type: Days Rule Level: Contract  *Rate: 110.00000  *Effective From: 07/01/2007 Date Created: 02/13/2008 02:15:00 PM Date Changed:  *Rate: 110.000000	Service Code Unit Type: Days   Service     Rule Level: Contract   Ide   *Rate:     110.00000       *Effective From:	Rule Level: Contract Identifying Information:  *Rate: 110.00000   *Effective From: 07/01/2007

Note: a new rate will not cause readjudication will take place – the next step is necessary as well







## Summary:

 This new functionality allows agencies enter a rate change, back-date it, readjudicate it and pay providers the difference.

- There are two steps:
  - First, the rate change should be entered and backdated.
  - Next, using Retroactive Rate Adjustment, agency staff can view the number of service lines affected and the amount that will be paid. At this point, they can have the system readjudicate.

## Reports Update



New Report	Report Description		
EIM Ledger Report	This new report lists all financial transactions that have occurred, including those that originated in MMARS.		
Contract Encumbrance Correction (CEC) Report	This new reports shows the details of any CECs processed within EIM/ESM during a designated time period.		
PRC Accounting Lines Detail Report	This new report will provide users with the ability to print commodity line/accounting line details of PRCs that have been submitted or paid.		
School Based Health Center Reports	New SBHC reports include the SBHC Encounter Status Report and the SBHC Aggregate Enrollment Status Report.		
Updated Report	Scope of Change		
CR Budget Report	Updates to this report, which provides CR line item budget details, support multiple budgets.		
Personnel Summary Report (PSR)	Updates to this report, which provides users with a means to print the PSR, involve the addition of an "hours" field.		
CR SDR Report	Updates to this report, which provides a means to print the CR SDR, provide additional data to users including budget number and grand total days.		
	Also, the <b>DMR only</b> version includes client name and client SSN; the <b>DMH only</b> version includes enrollment ID.		
Common Intake Applicant Report	Updates to this report, which includes clients processed through Common Intake for a particular program, supply users with additional information.		
Cost Reimbursement (CR) Expenditure Analysis Report	Updates to this report, which allows contract managers to determine if a provider is billing appropriately for each UFR component, support multiple budgets.		

### Other 4.0 Change Areas





#### Provider Service Delivery Report (SDR) change impacts

- Policy of contiguous submissions will be enforced by the application.
- A new "locking" feature will prevent co-located staff from simultaneously attempting SDR updates.



#### Copy forward feature for contracts

- Release 4.0 will allow agency users to copy forward, for multiple fiscal year contracts, information from an existing fiscal year to the next.
- This feature is being released with 4.0 to be sure it is in place in time for open/close activities.



#### Contract billing organization role changes

- With R4.0, it will be possible to limit the role of billing organizations within a contract, giving them either "broad" or "limited" access.
- "Broad" enables access to all clients enrolled under the contract.
- "Limited" allows access only to clients enrolled in their organization or their own sub-organizations under the contract.

## Wrap Up



- A number of resources exist that detail the content we covered today:
  - Training materials are posted at <a href="http://eohhs-web/admin/eimesm/training.asp">http://eohhs-web/admin/eimesm/training.asp</a>
  - Virtual Gateway Customer Service is available to help:
  - 1-800-421-0938, Monday through Friday, 8:30 AM until 5:00 PM
  - TTY Line for the Deaf and Hard of Hearing, 1-617-988-3301
  - Please address all questions you have regarding EIM/ESM to the Customer Service Team.
  - You might find it helpful, also, to consult with them before using new features that are infrequently accessed.



## **Final Questions?**